To hear the webinar audio, you must call in to the conference line on the phone.

Here is the call-in info:
- 1-888-585-9008
- Conference Room Number 527 770 938 #
Enhancing Quality: Lessons Learned from Chart Reviews & Clinical Criteria Updates
Who We Are

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What we will cover today

- Understanding how CMS measures success in this project
- Understanding the new clinical criteria for the 6 conditions
Chart Audit
Chart Audit Recap

- Purpose of chart audit
- 10 Facilities
- 244 claims reviewed
  - 66% Met Criteria
Chart Audit Identified Successes

- No evidence of withheld care
- Positive impact on decreasing hospitalization rates
- Strong use of OPTIMISTIC tools
- High provider engagement
Chart Audit Emphasis

- Bill on CIC date rather than certification date
- Provider visit should occur within 2 day window
- Ensure correct code is being billed for
- Provider notes should be in resident’s chart
<table>
<thead>
<tr>
<th>Resident Name</th>
<th>Condition</th>
<th>CIC Date</th>
<th>Certification Date</th>
<th>days to cert</th>
<th>Billing Start Date</th>
<th>Billing End Date</th>
<th>Length of Cert</th>
<th>Change in Condition Note in Chart?</th>
<th>Provider Note in Chart?</th>
<th>Day 1</th>
<th>Day 2</th>
<th>Day 3</th>
<th>Day 4</th>
<th>Day 5</th>
<th>Day 6</th>
<th>Day 7</th>
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<td>CHF</td>
<td>1/1/2018</td>
<td>1/2/2018</td>
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<td>1/1/2018</td>
<td>1/6/2018</td>
<td>6</td>
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<tr>
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Revised Clinical Criteria
Skin Infection

- Infection with *new* onset of warm and/or erythematous and/or swollen/indurated skin requiring oral or parenteral antibiotic therapy or antiviral therapy
- If associated with an existing skin ulcer or wound there is an acute worsening with *new* signs of infection such as purulence, exudate, and/or induration.
- Fever ≥ 100°F (oral) or two degrees above baseline
- White blood cell count ≥ 12,000
Congestive Heart Failure

- Chest X-ray confirmation of a new pulmonary congestion, edema, or bilateral pleural effusions
- In the absence of renal failure, BNP ≥ 100 pg/ml or NTproBNP ≥ 900 pg/ml (GFR≤60 ml/min/1.73m2)
- Weight gain of 3 lbs. or more in one day, or 5 lbs. or more in one week
Urinary Tract Infection

- Peripheral WBC count $\geq 12,000$:
- In the case of catheter-associated UTIs, acute back pain, flank pain, epididymis pain, purulent exudate from catheter insertion site, or prostate pain
- Note: Altered Mental Status was removed for UTI.
COPD/Asthma

- New or worsening:
  - Wheezing
  - Cough
  - Shortness of breath
Care Coordination

- Code is discontinued effective January 1st.
Discussion & Questions

- What are your thoughts about OPTIMISTIC performing audits?
- Do you anticipate the new clinical criteria will change the way you certify?
- What questions do you have?
Upcoming Events/ Reminders

- SSST Nursing Facility Administrator Survey

- Upcoming CMS Webinar: TBD

- OPTIMISTIC Advisory Board Meeting
  - January 23rd, 5:30pm
  - Regenstrief Institute, Indianapolis