

Webinar Audio

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 - ▶ 1-888-585-9008
 - ▶ Conference Room Number 527 770 938 #

OPTIMISTIC

TRANSFORMING CARE

Enhancing Quality:

Lessons Learned from Chart Reviews &
Clinical Criteria Updates

Who We Are



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What we will cover today

- ▶ Understanding how CMS measures success in this project
- ▶ Understanding the new clinical criteria for the 6 conditions

Chart Audit

Chart Audit Recap

- ▶ Purpose of chart audit
- ▶ 10 Facilities
- ▶ 244 claims reviewed
 - ▶ 66% Met Criteria

Chart Audit Identified Successes

- ▶ No evidence of withheld care
- ▶ Positive impact on decreasing hospitalization rates
- ▶ Strong use of OPTIMISTIC tools
- ▶ High provider engagement

Chart Audit Emphasis

- ▶ Bill on CIC date rather than certification date
- ▶ Provider visit should occur within 2 day window
- ▶ Ensure correct code is being billed for
- ▶ Provider notes should be in resident's chart

Revised Clinical Criteria

Skin Infection

- ▶ Infection with *new* onset of warm and/or erythematous and/or swollen/indurated skin requiring oral or parenteral antibiotic therapy or antiviral therapy
- ▶ If associated with an existing skin ulcer or wound there is an acute worsening with *new* signs of infection such as purulence, exudate, and/or induration.
- ▶ Fever $\geq 100^{\circ}$ F (oral) or two degrees above baseline
- ▶ White blood cell count $\geq 12,000$

Congestive Heart Failure

- ▶ Chest X-ray confirmation of a *new* pulmonary congestion, edema, or bilateral pleural effusions
- ▶ In the absence of renal failure, BNP \geq 100 pg/ml or NTproBNP \geq 900 pg/ml (GFR \leq 60 ml/min/1.73m²)
- ▶ Weight gain of 3 lbs. or more in one day, or 5 lbs. or more in one week

Urinary Tract Infection

- ▶ Peripheral WBC count $\geq 12,000$:
- ▶ In the case of catheter-associated UTIs, acute back pain, flank pain, epididymis pain, purulent exudate from catheter insertion site, or prostate pain
- ▶ **Note: Altered Mental Status was removed for UTI.**

COPD/Asthma

- ▶ New or worsening:
 - ▶ Wheezing
 - ▶ Cough
 - ▶ Shortness of breath

Care Coordination

- ▶ Code is discontinued effective January 1st.

Discussion & Questions

- ▶ What are your thoughts about OPTIMISTIC performing audits?
- ▶ Do you anticipate the new clinical criteria will change the way you certify?
- ▶ What questions do you have?

Upcoming Events/ Reminders

- ▶ SSST Nursing Facility Administrator Survey
- ▶ Upcoming CMS Webinar: TBD
- ▶ OPTIMISTIC Advisory Board Meeting
 - ▶ January 23rd, 5:30pm
 - ▶ Regenstrief Institute, Indianapolis