OPTIMISTIC

A Demonstration Project in the CMS Initiative to **Reduce Avoidable Hospitalizations** Among Nursing Facility Residents

Visit our website for supportive resources and FAQs

optimistic-care.org
Operations Learning Community Webinar

June 13, 2017
• Please mute your line (*2) during the initial slides
• Unmute (*2 again) to speak
Fielding questions today …

Erin O’Kelly-Phillips, Analytics Team

Laura Holtz, Senior Research Manager & Payment Model Specialist

Ellen Miller, Education & Training Team Lead
Billing Updates
Billing Information and Questions

- Check optimistic-care.org
- Contact Laura Holtz, Senior Research Manager and Payment Model Specialist: holtzl@iupui.edu
Data and Analytics Team Updates
Change in submission schedule

- Based on your feedback, we have revised our submission policy
- Beginning in July, you may choose to submit data monthly
  - You may submit July’s data (7/1/2017 through 7/31/17) during the first week of August
  - Submissions are due by the 7th of the month
Submission schedule (con’t)

• Your facility may choose to continue submitting weekly

• The REDCap system will not change
  – We will revise the calendar in REDCap with the monthly due dates
  – If the 7th falls on a weekend, your submission is due on that Friday
## 2017 OPTIMISTIC Facility Data Monthly Submission Dates

<table>
<thead>
<tr>
<th>MONTH START DATE</th>
<th>MONTH STOP DATE</th>
<th>SUBMISSION DUE DATE</th>
</tr>
</thead>
<tbody>
<tr>
<td>7/1/2017</td>
<td>7/31/2017</td>
<td>8/7/2017</td>
</tr>
<tr>
<td>8/1/2017</td>
<td>8/31/2017</td>
<td>9/7/2017</td>
</tr>
<tr>
<td>9/1/2017</td>
<td>9/30/2017</td>
<td>10/6/2017</td>
</tr>
<tr>
<td>10/1/2017</td>
<td>10/31/2017</td>
<td>11/7/2017</td>
</tr>
<tr>
<td>11/1/2017</td>
<td>11/30/2017</td>
<td>12/7/2017</td>
</tr>
<tr>
<td>12/1/2017</td>
<td>12/31/2017</td>
<td>1/5/2018</td>
</tr>
</tbody>
</table>
Change in Condition

- The only conditions for billing and reporting are:
  - Pneumonia
  - Dehydration
  - Congestive Heart Failure
  - Urinary Tract Infection
  - Skin ulcers/cellulitis
  - COPD/Asthma

- Please include an end reason when you report the billing end date
Change in Condition (con’t)

• Only submit changes in condition on this template if:
  – The resident is eligible for OPTIMISTIC
  – A provider has certified that they have one of the six conditions
  – Your facility has billed, or will submit a bill, for this episode under one of the OPTIMISTIC codes
Other

- Ensure correct MRN for the resident on every row that they are listed—even if it is on multiple rows.
- If you submit corrections to the Data Team, please make sure that you apply these corrections to all future submissions.
Data Tidbit

Average length of certification by condition

<table>
<thead>
<tr>
<th>Condition</th>
<th>Average Length</th>
</tr>
</thead>
<tbody>
<tr>
<td>Congestive Heart Failure</td>
<td>5.6</td>
</tr>
<tr>
<td>COPD/asthma</td>
<td>5.7</td>
</tr>
<tr>
<td>Dehydration</td>
<td>3.9</td>
</tr>
<tr>
<td>Pneumonia</td>
<td>5.8</td>
</tr>
<tr>
<td>Skin ulcers/cellulitis</td>
<td>6.1</td>
</tr>
<tr>
<td>Urinary Tract Infection</td>
<td>5.7</td>
</tr>
</tbody>
</table>

Average number of days
Fielding questions today …

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Ellen Miller, Education & Training Team Lead
Wounds, Cellulitis, Skin Infection

Participating facility: Swiss Village
Alma Ahmetovic, VP of Healthcare Services
### Qualifying Diagnosis

**Skin Infection**

(maximum benefit duration 7 days)

| New onset of painful, warm and/or swollen/indurated skin infection requiring oral or parenteral antibiotic therapy | If associated with a skin ulcer or wound there is an acute change in condition with signs of infection such as purulence, exudate, fever, new onset of pain, and/or induration. |

**Facility Code:** G9682  
**Practitioner Acute Nursing Facility Care Code:** G9685
Facility Payment for Six Qualifying Conditions: Skin Infection

Billing Code

• G9682

Facility Services Required to be Available

• Frequent turning
• Nutritional assessment and/or supplementation
• At least daily wound inspection and/or periodic wound debridement
• Cleansing, dressing changes, and antibiotics (oral or parenteral)

Maximum Benefit Period

• 7 days
Key Learning Points for Nurses

- Inspect skin per facility guidelines
- Inspect wound daily (if wound present)
- Monitor for skin or wound infection
- Assess and monitor nutritional status
- Assure wound dressing completed as ordered - initial, date and time all dressings
Key Learning Points for CNAs

• Reposition residents routinely
• Keep skin clean, dry and protected as appropriate from moisture, urine and feces
• Report change in skin condition to nursing staff immediately
• Report to nursing if wound dressings dislodged or soiled so it can be replaced
Clinical Presentation of Skin Infection (Cellulitis) / Wound Infection

New onset of:

- Advancing erythema (redness)
- Induration (hardness)
- Warmth
- Edema / Swelling
- Pain
- Fever
- Purulence (if wound present)
- Acute change in condition
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**Vision**
To revolutionize nursing home care.

**Mission**
To optimize the quality of life of nursing home residents by implementing evidence-based strategies to improve medical, transitional, and palliative care.

optimistic-care.org